



SANCHAR NIGAM ASSOCIATION OF TTA

GUJARAT CIRCLE

(Reg No. DRFS / 152)

Website : www.snattaguj.org

Email : snattagujarat@gmail.com

Letter No. SNATTA/Circle Council/Gen/10-11/03

Date : 22.05.2010

To,
GM(BB),
O/o. Chief General Manager,
Ahmedabad, Gujarat.

Sub : Regarding settlement of issue discussed in Circle Council held on 03.04.2010

Sir / Madam,

The minutes of 2nd Circle Council Meeting held on 03.04.2010 is received by me. I would like to request you for early settlement of following issue which was discussed in the meeting:

Provision of Toolkit to the TTAs working in BB outdoor maintenance:

In the above context, as per Circle Office letter no. BBS/Gen/08-09/Vol-I/105 dated 01-12-2009 at Ahmedabad it is stated that Toolkit is to be provided to the OC-LAN in-charge TTAs. It was discussed that the toolkit will be needed by the TTAs who are maintaining BB Connections at Customer Premises. The OC-LAN in-charge posted are normally the TTAs working in Switch Rooms where OC-LAN is located who normally doesn't have to go for outdoor fault rectification. So, Circle Office should issue a revised instructions and collect the database of TTAs working for Outdoor BB Mtce.

So, I hereby request you to please look in to the matter and instruct to all SSAs accordingly and hope that provision of Toolkit will be done earliest.

Thanking You.

Sandip Solanki
Central Coordinator, SNATTA, Gujarat.
Member, Circle Council, BSNL, Gujarat.
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Copy to :

1. Chief General Manager, Gujarat.
2. Secretary, Circle Council, BSNL, Gujarat.